



Payment and Refund Policy for Kenya Study Tour

I. Payment Policy

The program fee for the Kenya Study Tour is \$5,975 based on double occupancy (\$1,000 single supplement). In order to participate in the Kenya Study Tour, participants shall make a 30% non-refundable deposit in the amount of \$1,792.50 payable online by credit card. Please note that your participation in the program is contingent on your ability to be covered under AJWS's international medical and evacuation insurance policy.

Travelers over the age of 75 are required to complete an additional medical form which must be approved by Global Rescue, AJWS's emergency medical and evacuation provider, in order to guarantee full coverage while traveling. If for any reason Global Rescue is unable to guarantee a participant's coverage, AJWS reserves the right to deny the individual's participation in the Study Tour, so please contact AJWS staff prior to making your non-refundable deposit to discuss your eligibility.

Participants shall pay the remainder of the applicable Kenya Study Tour fee in the amount of \$4,182.50 (per person based on double occupancy) or \$5,182.50 (single occupancy), which is payable online by credit card, **due 90 days prior to the Study Tour** (July 16, 2018).

II. Cancellation and Refund Policy

AJWS and their partnering organizations/tour operators are not responsible for the disruption or cancellation of the program due to circumstances beyond AJWS and their partnering organizations/tour operator's control, including but not limited to flight cancellations, delays, violence, health epidemics, natural or man-made disasters or acts of God. AJWS reserves the right to cancel, delay, or reschedule the trip at their sole discretion for reasons of safety and security. Any monetary losses arising from trip cancellation, delay, or rescheduling, or if the participant chooses to withdraw, will be reimbursed as stipulated below:

On or before July 16, 2018 (90 days+ prior to the Study Tour): If AJWS cancels the Kenya Study Tour or if the participant chooses to withdraw on or before July 16, 2018, the Kenya Study Tour fee minus the 30% non-refundable deposit (in the amount of \$1,792.50) will be refunded less any monies that have already been paid to outside vendors that cannot be recouped.

On or after July 17, 2018 (89 days or less prior to the Study Tour): If AJWS cancels the Kenya Study Tour or if the participant chooses to withdraw on or after July 17, 2018, or during the duration of the trip, no portion of the Kenya Study Tour fee is refundable.

For more information, contact Aliza Schlusberg (aschlusberg@ajws.org; 212.792.2868) or Neely Grobani (ngrobani@ajws.org; 212-792-2800).